



Effingham County Board
101 N. 4th Street, Suite 301, Effingham, IL
217.342.4990

January 13, 2026 3:30 P.M.
Ambulance Oversight Committee Meeting

MINUTES

Committee Members Present: Sandi Rich, Jeremy Deters, Deb Murbarger, Rick Manford, Brandt Yocum

Absent: Ron Will, Tina Daniels

Others Present: Wayne Woods (RuralMed), Noah Boyer, Billie Bales (City), Travis Buhnerkempe

Minutes

- Approval of December 9, 2025 minutes. J. Deters motioned/D. Murbarger seconded. Unanimous. *Motion carried.*

Public Comments

- None

Dispatch Report/Mutual Aid Report

- RuralMed shared reporting for month of December.
 - December report of 536 total requests for ambulance; 363 911 requests; 54 private line requests; 93 refusals; 119 other calls; 2 mutual aids given; 5 mutual aids received; 2 standbys.

Recruitment (training, certifications)

- RuralMed reported no updates for December.

Quality Compliance

- RuralMed report showed December chute time average 1 minute 11 seconds; response time average 8 minutes 16 seconds; scene time average 15 minutes 45 seconds.
- RuralMed reviewed Coverage & All Units Busy (AUB) Executive Summary showing 99.10% Units Available for December while showing 0.90% AUB for December all managed without loss of service integrity.
- Discussion on recent status 0 event with review on follow-up action.

Commendations/Complaints

- RuralMed reported no complaints or commendations for December.

Ambulance Agreement and Contract

- S. Rich requested members review of current contract. S. Rich stated would like to have an RFP go out in Feb/March timeframe and would like to see new contract be a 5-year contract with allowance of two 2-year extensions.

General Information

- RuralMed reported no engagements for December.

Committee Member Comments

- D. Murbarger commended RuralMed on chute times and inquired on specification for the chute times on the AUB events requesting possibly tracking any delay in patient contact time during AUB event as concern is only with any delay in patient contact time.
- B. Yocum inquired what determines 2 or 3 available units. RuralMed confirmed staffing determines availability.
- B. Yocum inquired about definition and details regarding discharges and transfers in report.

Closed Session

Adjournment

- J. Deters motioned/R. Manford seconded to adjourn the meeting. Unanimous. ***Motion carried.***

Minutes Submitted by Angie Thompson, County Board Administrator