



Effingham County Board
101 N. 4th Street, Suite 301, Effingham, IL
217.342.4990

August 12, 2025 3:30 P.M.
Ambulance Oversight Committee Meeting

MINUTES

Committee Members Present: Sandi Rich, Jeremy Deters, Brant Yochum, Rick Manford
Absent: Tina Daniels, Ron Will, Deb Murbarger
Others Present: Wayne Woods (RuralMed), Travis Buhnerkempe, Billie Bales (City)

Minutes

- Approval of June 10, 2025 minutes. J. Deters motioned/B. Yochum seconded. Unanimous.
Motion carried.

Public Comments

- None

Dispatch Report/Mutual Aid Report

- RuralMed shared reporting for months of June and July.
 - June report of 488 total requests for ambulance; 338 911 requests; 57 private line requests; 120 refusals; 93 other calls; unreported mutual aids given; 23 mutual aids received; unreported standbys.
 - July report of 492 total requests for ambulance; 320 911-requests; 55 private line requests; 99 refusals; 96 other calls; 7 mutual aids given; 17 mutual aids received; 1 standby.

Recruitment (training, certifications)

- RuralMed reported two new hires for June/July.

Quality Compliance

- RuralMed report showed June chute time average 1 minute 21 seconds; response time average 7 minutes 14 seconds; scene time average 16 minutes 58 seconds.
- RuralMed report showed July chute time average 1 minute 19 seconds; response time average 7 minutes 46 seconds; scene time average 15 minutes 48 seconds.

Commendations/Complaints

- RuralMed reported one (1) complaint in the month of June. RuralMed reported investigating complaint and resolution has not been completed at this time.
- RuralMed reported no (0) complaints in the month of July.
- J. Deters provided commendation in which RuralMed crew went above and beyond in taking the initiative to contact Cumberland County to request assistance with mutual aid during a recent large stream of accidents on I-70.
- B. Yochum provided commendation for RuralMed at barn fire in which RuralMed crew actively assisted fire crews wherever needed.

General Information

- RuralMed reported several students doing ride time for area EMT-B and EMT-P classes in June
- RuralMed reported serving 4th of July Fireworks, Effingham, Lake Sara, Dieterich; Standby for Montrose; Touch-A-Truck in July
 - RuralMed stated they had received a complaint from Dieterich with standby concerns. S. Rich reported complaint was addressed and resolved by committee members, S. Rich and J. Deters, at Dieterich Village Board meeting.
- Discussion on ambulance/helicopter transport.

Committee Member Comments

Closed Session

Adjournment

- J. Deters motioned/R Manford seconded to adjourn the meeting. Unanimous. ***Motion carried.***

Minutes Submitted by Angie Thompson, County Board Administrator