



Effingham County Board
101 N. 4th Street, Suite 301, Effingham, IL
217.342.4990

June 10, 2025 3:30 P.M.
Ambulance Oversight Committee Meeting

MINUTES

Committee Members Present: Sandi Rich, Jeremy Deters, Deb Murbarger, Ron Will, Brandt Yochum, Tina Daniels, Rick Manford

Absent: None

Others Present: Wayne Woods (RuralMed), Travis Buhnerkempe

Minutes

- Approval of April 8, 2025 minutes. J. Deters motioned/D. Murbarger seconded. Unanimous. *Motion carried.*

Public Comments

- None

Dispatch Report/Mutual Aid Report

- RuralMed shared reporting for months of April and May.
 - April report of 550 total requests for ambulance; 312 911 requests; 68 private line requests; 61 refusals; 119 other calls; unreported mutual aids given; unreported mutual aids received; unreported standbys.
 - May report of 474 total requests for ambulance; 297 911-requests; 66 private line requests; 64 refusals; 111 other calls; unreported mutual aids given; unreported mutual aids received; unreported standby.

Recruitment (training, certifications)

- RuralMed reported no new hires for April or May.

Quality Compliance

- RuralMed report showed April chute time average 1 minute 17 seconds; response time average 7 minutes 54 seconds; scene time average 16 minutes 44 seconds.
- RuralMed report showed May chute time average 1 minute 24 seconds; response time average 7 minutes 10 seconds; scene time average 13 minutes 01 seconds.

Commendations/Complaints

- RuralMed reported three (3) complaints in the month of April. RuralMed reported investigating complaints and resolutions completed. D. Murbarger requested additional incident reporting with added timelines to assist in response time complaints.
- RuralMed reported two (2) complaints in the month of May. RuralMed reported investigating complaints and resolutions completed. IM-Responding programming issues discussed.

General Information

- RuralMed reported health occupation students participated in ride-along with staff in the months of April and May.
- S. Rich inquired on methods to include stats on mutual aid reporting. Discussion on possibilities for reporting. RuralMed to continue to investigate possible tracking methods for reporting.

Committee Member Comments

Closed Session

Adjournment

- J. Deters motioned/T. Daniels seconded to adjourn the meeting. Unanimous. *Motion carried.*

Minutes Submitted by Angie Thompson, County Board Administrator