



Effingham County Board
101 N. 4th Street, Suite 301, Effingham, IL
217.342.4990

April 9, 2024 3:30 P.M.
Ambulance Oversight Committee Meeting

MINUTES

Committee Members Present: Sandi Gillet, Tina Daniels, Jeremy Deters, Ron Will, Rick Manford
Absent: Brandt Yochum, Deb Murbarger (call in)
Others Present: Wayne Woods (RuralMed), Brady Voelker (RuralMed)

Minutes

- Approval of February 13, 2024 minutes. J. Deters motioned/ T. Daniels seconded. Unanimous.
Motion carried.

Public Comments

- None

Dispatch Report/Mutual Aid Report

- RuralMed shared reporting for months of February and March.
 - February report of 663 total requests for ambulance; 348 911 requests; 42 private line requests; 86 refusals; 14 cancelled in route; 80 transfers; 72 medical transports; 14 mutual aids given; 1 mutual aid received; 6 standbys.
 - March report of 677 total requests for ambulance; 375 911-requests; 45 private line requests; 99 refusals; 21 cancelled in route; 72 transfers; 54 medical transports; 5 mutual aids given; 0 mutual aid received; 6 standbys.

Recruitment (training, certifications)

- RuralMed reported 1 new hire in the month of February; 4 employee renewals of BLS/CPR; 1 employee renewal for ACLS; one employee renewal of paramedic credentialing for March.

Quality Compliance

- RuralMed report showed February chute time average 1 minute 13 seconds; response time average 7.42 minutes due to 24% of calls to outlying communities; scene time average 16.37 minutes; March chute time average 1 minute 5 seconds; response time average 7.44 minutes; scene time average 15.45 minutes.

Commendations/Complaints

- RuralMed reported no official complaints or concerns.

General Information

- RuralMed shared community engagements in February being:
 - Finishing stages for the fliers for the fishing derby that is to be held on June 15th at Lake Sara
 - ITLS Training provided February 29th.
- RuralMed shared community engagements in March being:
 - Working with Decatur Memorial on new protocols to be in effect soon. Crews are preparing for the protocol and expanded scope tests to take place second week of April.
 - ACLS Renewal on March 4th
 - CPAP/BiPap with Arch on March 13th
 - SWAN Senior Services Training on March 20th and 22nd
 - EMT classes began on March 5th and are being held at St. Elmo base
 - QRV-1 has been approved by both the system and IDPH for use

Committee Member Comments

- RuralMed shared QRV-1 has been in service since Monday, April 8 assisting with solar eclipse traffic and has been beneficial. S. Gillet requested a meeting with RuralMed to gather more information on QRV-1 to share with county residents.
- RuralMed introduced themselves since being new to team. Wayne Woods is the Division Chief for Effingham County and Brady Voelker is the Division Chief for Dispatch.
- T. Daniels inquired why Christian County has been calling 911 and City of Effingham requesting mutual aid. RuralMed shared Christian County is dispatching for Shelby County. B. Voelker to contact Christian County to reroute calls to RuralMed dispatch.
- T. Daniels reported ambulances are forgetting to clear before leaving the hospital. RuralMed to follow up with team.
- T. Daniels shared RuralMed dispatch is not notifying 911 when they have contacted for mutual aid to county line. RuralMed to follow up with team.
- T. Daniels requested RuralMed dispatch not call to inquire on paging status for RuralMed in middle of emergency status. T. Daniels requested to be contacted later on after emergency status has passed. RuralMed inquired if contract stated they should be paged first before requesting mutual aid. T. Daniels to review contract for response. RuralMed shared that not all dispatchers with RuralMed are EMT certified, however training is in place to get all EMT certified.
- S. Gillet requested T. Daniels be included in communications to keep process streamlined. RuralMed stated they have been moving around personnel and appointing team leaders and chiefs of various sections to streamline processes and communications should improve.

Closed Session

Adjournment

- T. Daniels motioned/ R. Will seconded to adjourn the meeting. Unanimous. *Motion carried.*

Minutes Submitted by Angie Thompson, County Board Administrator