



Effingham County Board  
101 N. 4<sup>th</sup> Street, Suite 301, Effingham, IL  
217.342.4990

February 13, 2024 3:30 P.M.  
**Ambulance Oversight Committee Meeting**

**MINUTES**

Committee Members Present: Sandi Gillet, Tina Daniels, Jeremy Deters, Ron Will, Deb Murbarger  
Absent: Rick Manford, Brandt Yochum  
Others Present: John Neihls, Ethan Bouser, T. Buhnerkempe

**Minutes**

- Approval of December 12, 2023 minutes. T. Daniels motioned/ D. Murbarger seconded. Unanimous. *Motion carried.*

**Public Comments**

- None

**Dispatch Report/Mutual Aid Report**

- RuralMed shared reporting for months of December and January.
  - December report of 412 total requests for ambulance; 355 911 requests; 50 private line requests; 99 refusals; 17 cancelled in route; 3 mutual aids given; 0 mutual aid received; 3 standbys.
  - January report of 756 total requests for ambulance; 434 911-requests; 60 private line requests; 98 refusals; 8 cancelled in route; 23 mutual aids given; 1 mutual aid received; 6 standbys.

**Recruitment (training, certifications)**

- RuralMed reported 1 new hire in December (EMT) and 1 in January (Paramedic). Credentialing up to date. One renewal in December.

**Quality Compliance**

- RuralMed report showed December chute time average 1 minute 15 seconds; response time average 6.47 minutes; scene time average 15.58 minutes; January chute time average 1 minute 10 seconds; response time average 6.25 minutes; scene time average 12.32 minutes.

**Commendations/Complaints**

- RuralMed reported no official complaints or concerns other than mutual aid requests continuing to be initiated through 911 dispatch. RuralMed continuing policy review with new employees.

## **General Information**

- RuralMed shared community engagements in December being:
  - CPR classes for Effingham City Police Department
  - Standby for Edgewood Parade
- RuralMed shared community engagements in January being:
  - CPR classes for Staff at Dieterich Elementary School

## **Committee Member Comments**

- T. Daniels inquired on patterns of regular calls. RuralMed responded many calls are lift assists and low impact collisions, but not real decipherable pattern.
- S. Gillet inquired on status zero increase. RuralMed responded they are keeping 4 ALS trucks in Effingham County every day; however, the number of calls is high. T. Daniels provided call report to Rural Med with status zero responses for review and plans to continue providing report for RuralMed review. T. Daniels encouraged more communication. RuralMed in agreement.
- S. Gillet inquired on rapid response truck - RuralMed stated Review Committee hospital affiliation changed from St. Mary's to Decatur Memorial and RuralMed is working through transition paperwork. Once paperwork in place, RuralMed will present proposal for rapid response truck.
- RuralMed shared need for EMT's is constant. Another Advanced EMT class being put together in March which will help with staffing.

## **Closed Session**

## **Adjournment**

- T. Daniels motioned/J. Deters seconded to adjourn the meeting. Unanimous. *Motion carried.*

Minutes Submitted by Angie Thompson, County Board Administrator