



Effingham County Board
101 N. 4th Street, Suite 301, Effingham, IL
217.342.4990

December 12, 2023 3:30 P.M.
Ambulance Oversight Committee Meeting

MINUTES

Committee Members Present: Sandi Gillet, Tina Daniels, Jeremy Deters, Rick Manford, Ron Will, Brandt Yochum, Deb Murbarger

Absent:

Others Present: John Neihls, Ethan Bouser, J. Buhnerkempe

Minutes

- Approval of October 10, 2023 minutes. J. Deters motioned/T. Daniels seconded. Unanimous. *Motion carried.*

Public Comments

- None

Dispatch Report/Mutual Aid Report

- RuralMed shared reporting for months of October and November.
 - October report of 582 total requests for ambulance; 389 911 requests; 67 private line requests; 107 refusals; 4 cancelled in route; 5 mutual aid given; 0 mutual aid received; 2 standbys.
 - November report of 441 total requests for ambulance; 319 911-requests; 43 private line requests; 68 refusals; 5 cancelled in route; 3 mutual aid given; 1 mutual aid received; 3 standbys.

Recruitment (training, certifications)

- RuralMed reported 1 new EMT and 1 new paramedic hired in October and also in November.

Quality Compliance

- RuralMed report showed October chute time average 58 seconds; response time average 7:06 minutes; scene time average 17:01 minutes; November chute time average 1:13 minutes; response time average 7:46 minutes; scene time average 15:54 minutes.

Commendations/Complaints

- RuralMed reported response time complaint of 15-20 minutes. Report confirmed response time was 6 minutes.

General Information

- RuralMed shared community engagements in October being:
 - Rusty Reel Lake Jam, Effingham Football Games, Altamont Games, Altamont Treat or Treat, Effingham Parade and Trick or Treat
- RuralMed shared community engagements in November being:
 - CPR classes for Effingham Police Department, Effingham County School Nurses, Montrose Fire Department

Committee Member Comments

- T. Daniels shared email to RuralMed on December 1st inquiring on status zero for mutual aid. RuralMed responded two new dispatchers and confusion with communication causing delay in getting mutual aid. RuralMed stated procedure is to start calling for mutual aid on standby prior to last truck being called out, however reserving mutual aid has been difficult. RuralMed recommended Effingham County run quick response vehicle (on call supervisor) to assist in eliminating unnecessary BLS truck being sent out. Committee requested RuralMed submit request in writing for committee review. RuralMed agreed.
- J. Deters motioned to approve FY24 Ambulance Oversight Committee Meeting Schedule. B. Yochum seconded. Unanimous. *Motion carried.*

Closed Session

Adjournment

- J. Deters motioned/R. Will seconded to adjourn the meeting. Unanimous. *Motion carried.*

Minutes Submitted by Angie Thompson, County Board Administrator