



Effingham County Board  
101 N. 4<sup>th</sup> Street, Suite 301, Effingham, IL  
217.342.4990

October 8, 2024 3:30 P.M.  
**Ambulance Oversight Committee Meeting**

**MINUTES**

Committee Members Present: Tina Daniels, Jeremy Deters, Brant Yochum, Rick Manford  
Absent: Sandi Rich, Ron Will, Deb Murbarger  
Others Present: Wayne Woods (RuralMed), Brandon Murray

**Minutes**

- Approval of August 13, 2024 minutes. B. Yochum motioned/T. Daniels seconded. Unanimous.  
*Motion carried.*

**Public Comments**

- None

**Dispatch Report/Mutual Aid Report**

- RuralMed shared reporting for months of August and September.
  - August report of 395 total requests for ambulance; 366 911 requests; 29 private line requests; 109 refusals; 4 cancelled in route; 11 mutual aids given; 1 mutual aid received; 8 standbys.
  - September report of 411 total requests for ambulance; 363 911-requests; 37 private line requests; 111 refusals; 10 cancelled in route; 0 mutual aids given; 2 mutual aids received; 13 standbys.

**Recruitment (training, certifications)**

- No new hires for August or September
- RuralMed reported training has been concentrated on new system protocols through Decatur (Region 6-Memorial) which have been completed.

**Quality Compliance**

- RuralMed report showed August chute time average 1 minute 19 seconds; response time average 7 minutes 06 seconds; scene time average 17 minutes 15 seconds; September chute time average 1 minute 36 seconds; response time average 7 minutes 27 seconds; scene time average 18 minutes 19 seconds.

**Commendations/Complaints**

- RuralMed reported no official complaints for August or September.

## **General Information**

### **Committee Member Comments**

- T. Daniels reported noticing what seems like RuralMed dispatch may be waiting until at zero before calling in backup. RuralMed to investigate with further information provided by T. Daniels. T. Daniels reported some lack of communication between RuralMed dispatch and 911 dispatch. RuralMed agreed.
- J. Deters reported concerns with ambulance routes onto interstate and getting stuck in traffic. J. Deters inquired on alternate routes for this concern. RuralMed confirmed a plan needs to be in place for future issues.

### **Closed Session**

### **Adjournment**

- T. Daniels motioned/R. Manford seconded to adjourn the meeting. Unanimous. *Motion carried.*

Minutes Submitted by Angie Thompson, County Board Administrator